From: C. Robert Nelms
To: bobnelms@failsafe-network.com;
Subject: We are READY to help you with your RCAs (and LCAs)
Date: Monday, May 26, 2008 11:23:35 AM

Failsafe Network, Inc. Netletter

You don't have time to learn from things that go wrong? August 2007

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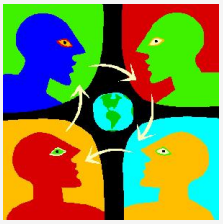

Clicking on the above image will take you to Failsafe's affiliate page, where you can learn more about these people, and what they can do for you. Failsafe's current affiliates are listed below:

Rolly Angeles

Dear C. Robert,

For almost 30 years, I've been hearing the same thing -- "***we don't have time to do learn from things that go wrong!"***

Isn't it true that we ALL have as much time as we want for ANY activity we deem worthwhile? How many of you TAKE time for your children, spouses, or church? Each of us has the same 24 hours in each day. Each of us makes choices on how to use that 24 hours. As far as I'm concerned, **these choices define who we are**.

I think that what people are REALLY saying is that they don't think it's as important to learn from things that go wrong than to do the things they are currently doing. If this is not evidence of being on the "merry go round," I don't know what is. **I cannot think of anything more important than asking "why do things go wrong?"**

If your life is a blur of activity and you cannot seem to be able to do anything about it, or if you are **tired of sending your people to Failsafe's training** sessions with **little ability to USE what you've been taught**, I have finally embraced an idea that might be able to help you. I have associated myself with 5 special people (**Licensed Affiliates**) who are dedicated to helping you learn from things that go wrong **using the methods and approaches taught by Failsafe.**

Failsafe's Licensed Affiliates can **help you make it work**! They can **maximize the return on your training dollars**. They can hold your hand while you take your first steps.

If you are serious about learning from things that go wrong, but cannot figure out how to start the ball rolling , PLEASE be in touch with one of Failsafe's affiliates and ask them if they can help.

Virginia Edley

Greg Peitz

Spencer Philo

Rob Statham

Failsafe's Licenced Affliates

Failsafe's Mother Source concept has been central to our teaching since 1995. A Mother-Source is a specially-chosen group of people dedicated to nurturing a latent cause mentality within an organization.

Failsafe's Licensed Affiliates are dedicated to be your Mother-Source if you do not have one of your own. Lean on them. Depend on them. They can help in the following ways:

- Can help provide a **constant focus** on learning from things that go wrong
- Can advise and consult on how to **ingrain a latent cause mentality** within your organization
- Can **lead** your Maxi-LCA's
- Can lead your **stakeholder meetings**
- **Train** and **coach** your people in the **Mini-LCA**
- Help you DO SOMETHING about **Common Latent Threads**

Don't wait. Get in touch with an affiliate NOW!

NEW Failsafe Web Site!

The old site was a mess, and I know it. I hope you find the new site more user-friendly. A lot of information is on the site, and a lot more is sure to come. **Please visit** and let me know what you think.

TIME Statistics

People trained in Failsasfe's methods know that thresholds should be established to TRIGGER a certain amount of Maxi and Midi-LCA's per year. Please consider the following numbers **for a 100 person** organization:

Total available manhours per year: 200,000
Total Maxi and Midi-LCA's suggested per year: 5
Number of full-time investigators per Maxi or Midi: 4
Average length of Maxi or Midi: 2 weeks, or 80 hours
Total investigator man-hours per year: 1,600
Average number of stakeholders: 10
Average length of stakeholder involvement: 16 hours
Total stakeholder man-hours per year: 800
Total Maxi and Midi-LCA man-hours per year: 2,400

More TIME statisics

One of my personal rules for determining the worthiness of an work-related idea is to ask if I could apply it at home. I wonder if it would be wise to spend 1.2 % of our total available home time (see related artilce) on things that go wrong **at home.**

Consider the following numbers:

Available time Mon-Fri: 6 hrs/day
Available time weekends: 16 hrs/day
Total available time/wk: 46 hrs/wk
1.2 % of total available time = .6 hrs/wk

I wonder if it would be wise to spend **36 minutes per week** to make sure I understand the causes of my most significant home problems?

Duh!

Quick Links...

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Suggested RCA Practice
RCA Definitions
Individual PATH
Site PATH

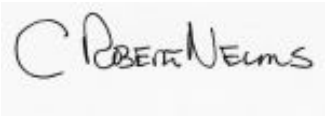
Percentage of total available time dedicated to Maxi and Midi-LCA's: 1.2%

Do you hear this? Failsafe is suggesting that an organization spend 1.2% of it's total available time on learning from Maxi and Midi events. Is that too much to ask?

If an organization is not **willing** to spend 1.2% of its available time on making sure the latent causes of its problems are addressed, I can almost guarantee that it be **FORCED** to spend that much time because of future problems and litigation.

We are all on a phenomenal journey of discovery. Thank you for sharing part of your journey with Failsafe. Please let me know what you think of this Netletter, and how I can make it more valuable.

Sincerely,



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